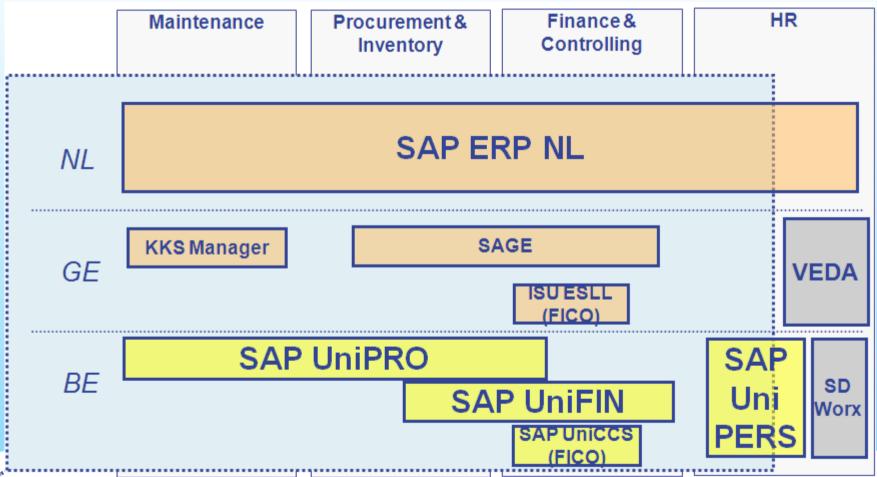
- 1. STAR objectives
- 2. STAR approach and planning
- 3. STAR Organisation
- 4. Application architecture
- **5.** System architecture
- **6. STAR Information Management and support model**
- 7. Highlights by Functional domain



Electrabel GLOBAL ARCHITECTURE - BEFORE STAR

Past BENEDELUX Application Architecture was fragmented per country.

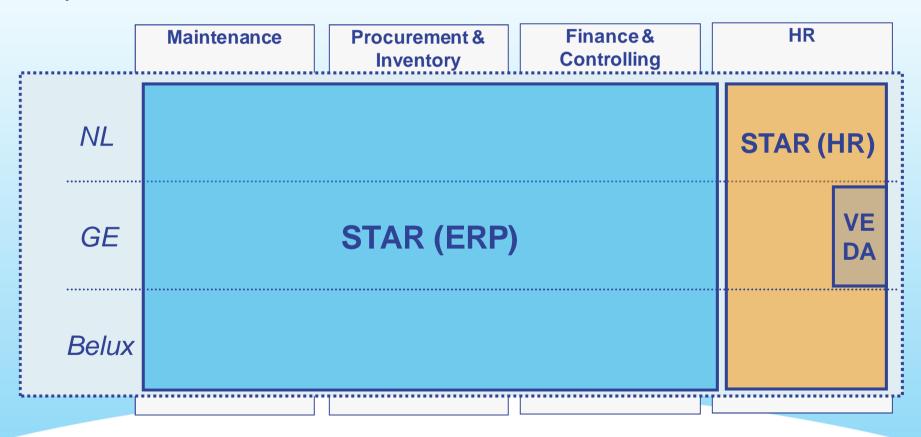
The current Application Architecture for Belgium was even further fragmented per Business Unit/Metier.





Electrabel GLOBAL ARCHITECTURE - AFTER STAR

The STAR programme will implement a Strategic Target Architecture to support business processes in Germany, Belgium and The Netherlands by 2010.



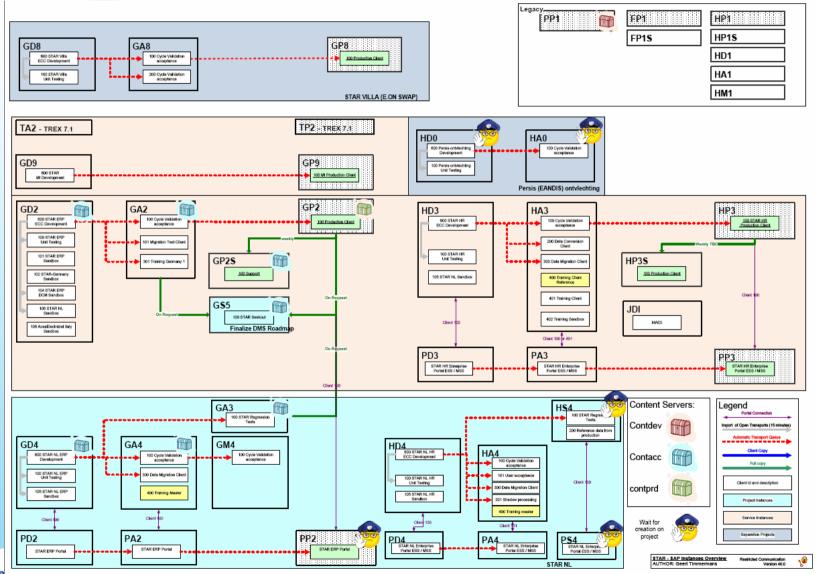


- 1. STAR objectives
- 2. STAR approach and planning
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Electrabel STAR SYSTEM LANDSCAPE (SAP INSTANCES)

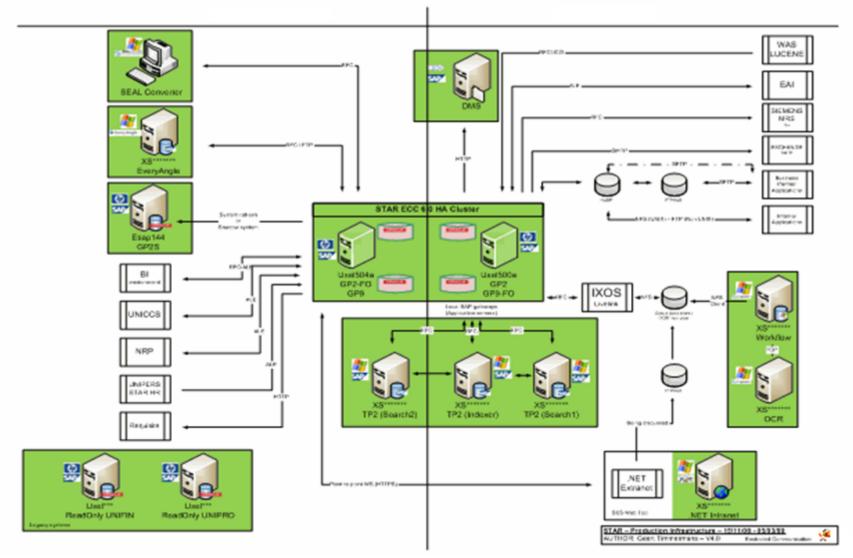








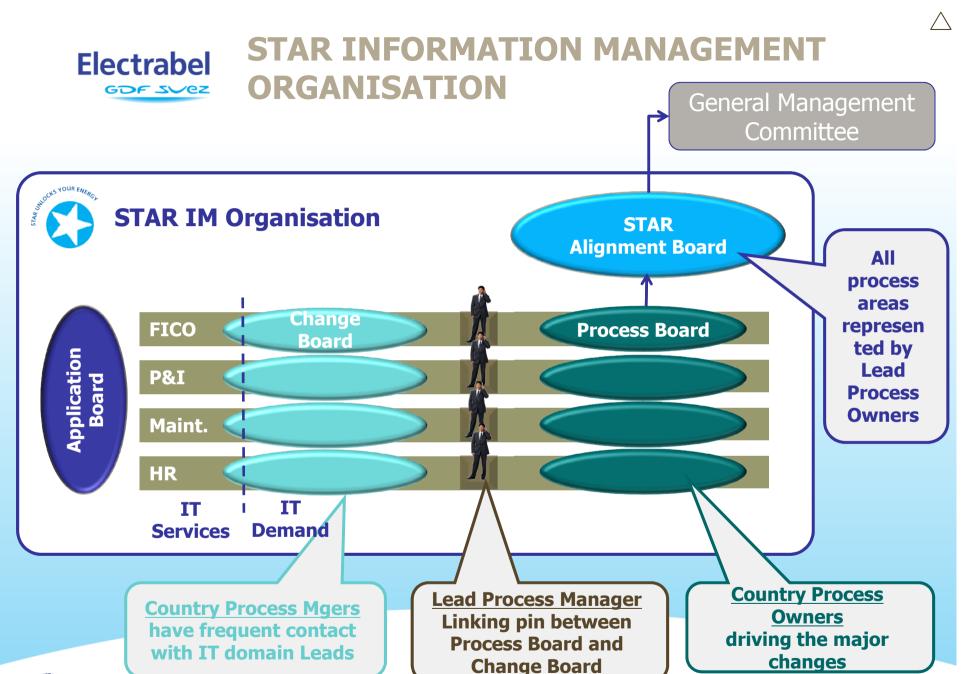
OVERALL SYSTEM LANDSCAPE FOR SERVICE STAR





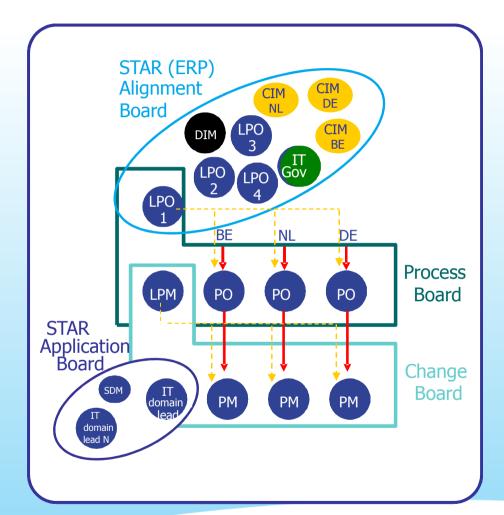
- 1. STAR objectives
- 2. STAR approach and planning
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DECISION-MAKING STRUCTURE



The **hierarchical** Reporting Line

- -is function-related
- -in link with the coaching and development

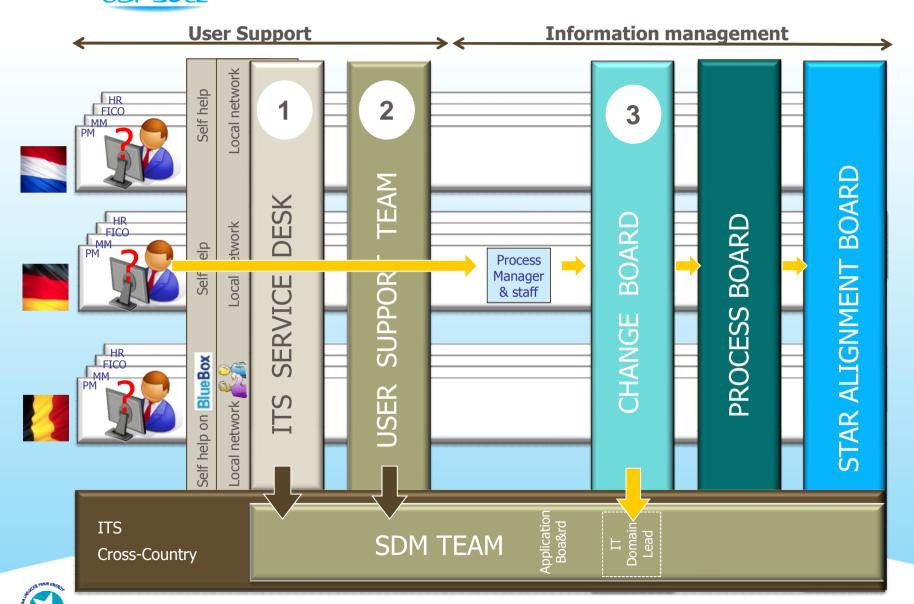
The hierarchical superior gives the <u>global</u> objectives and the final evaluation.

- The **functional** Reporting Line
- :-is process domain-related
 - in link with <u>governance</u>, <u>guidance and</u> <u>support</u> provided for the activities related to the process domain

The functional superior gives the <u>objectives</u> and evaluation related to the process domain. According to specific case, goals setting and evaluation of PO/PM could be ensured by hierarchical superior of the LPO/LPM.



USER SUPPORT & INFORMATION MNGT Electrabel CAPABILITY - OPERATIONAL VISION



- **1. STAR objectives**
- 2. STAR approach and planning
- 3. STAR Organisation
- 4. Application architecture
- **5.** System architecture
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- 7. Highlights by Functional domain





SCOPE FINANCE & CONTROLLING

Financial Accounting

- New GL with parallel ledgers, local/group currency, document splitting on segment, derivation of functional area, group/operational and local chart of accounts,...
- In order to comply with legal and corporate reporting needs: IFRS, local GAAP, P&L by function, cost by technology, segmentations,...).
- AR and AP integrated with SD and MM (P&I track).
- AA in combination with parallel ledgers, valuation areas for IFRS, local GAAP, others.
- Banking and Cash management: Unibank to distribute Electronic bank statements, Cash concentration, Cash journals,...
- Profit center as new dimension in FI. Master record is used to derive segment.

Controlling

- Cost elements, cost centers, internal orders => STAR CO model (origin -> destination)
- 1 controlling area
- CATS: internal ITS resources enter working hours on IO's (Mini HR provided by STAR HR)

Project systems

■ In combination with IM to plan and budget on projects mainly for Generation

Interfaces

- With other SAP platforms: ISU systems (B2B / B2C for BE, DE, NL) and HR
- With external systems: TPM (MAO and ZAINET), ICARUS, LEXWARE, SCHLEUPEN,...

Reporting

- BI with cubes for FI, CO and AA.
- Maximum usage of standard SAP reports

Electrabel EXPERIENCE FINANCE & CONTROLLING

Attention points:

- Integration with other modules and other systems (interfacing)
- Data migration: Importance of correct conversion, impact from migration in logistic modules on FICO not
- to be underestimated.
- Change management and training of end-users.
- Set-up of support organization in cooperation with (business) Lead Process Managers and Process Managers

• Remarkable points:

- Harmonization and standardization of business processes and SAP solutions (CO model, chart of accounts,...)
- Fast closing performed by central team
- Master data management by central team
- definition of the STAR codebook

Dangerous points:

- Scope changes and revision of choices made.
- Decentralization of configuration, developments and migration during project phase: need for communication, documentation and monitoring is important.
- Data migration needs to be well integrated in different tracks.

• Difficulties/difficult to stabilize:

- New GL in combination with document splitting, impact on/from other modules and closing activities.
- Validations and substitutions.

Developments:

- Interfacing: Batch input replaced by usage of BAPI's. Monitoring via BAPI tool.
- Unibank: Dispatching and monitorin of electronic bank statements to correct SAP platform in correct format.
- Validations and substitutions via BADI's.





SCOPE OPERATIONS & MAINTENANCE

Plant Maintenance

Plant Maintenance covering technical objects, Notifications & Orders to use with:

- corrective maintenance
- preventive maintenance
- integration with Finance & controlling
- integration with P&I (logistic)
- post maintenance activities

Planning

- Project system for Plant Shutdown planning, long term planning
- OpenPS, integration with Microssoft Project

WCM

Work Clearance Management (Safety module)

- WCA covering: approval, safety & permit management
- WCD covering: tagging and untagging to secure persons/installation
- Templates: predefined WCA's & WCD's

DMS

Document Management

- Work Flow management
- Auto PDF conversion
- TREX search for content metadata (full text search)
- Lucene as alternative search solution for SAP context metadata
- NAS (integration UNIX/WINDOWS shares with Windows Explorer) to limit data loss

Reporting

- BI system for KPI reporting
- EveryAngle for operational reporting (daily refreshed)



EXPERIENCE OPERATIONS & MAINTENANCE

Attention points

- at start of project, resources available without pre-definition of the level 3 process content => long design period
- under estimation of data migration, convertion and upload aspects
- change process towards end-users
- integration with other modules
- data management end-to-end process and the adequate tools
- multiple languages, extra development, translation

Remarkable points

- re-design to standardize (standard SAP)
- simplication by using Work Flow (automated process)
- harmonization of the detailed processes

Dangerous points

- offshore development, a lot of rework, communication and time scale
- ad hoc programming for data migration
- multiple steps for uploading data, alignment and planning!
- decentralization of customizing, configuration and development
- multiple languages, severe impact on safety, instability of language depended objects

• Difficulties/difficult to stabilize

- DMS (not all process steps are waterproof), combination of solutions and slow search performance lead to unsatisfaction of the user
- harmonization, details taken out of the scope of the project, occur afterwards (=> change requests!)

Developments

- Work Clearance Management, but with EHP4 will be reduced
- DMS
- PM-Cockpit, overview on the relationship of maintenance data (notifications, orders, WCA, WCD, etc... & extra functionalities not covered by standard SAP.
- multiple language + regional language solution for WCM and printout of permits
- bundled printing of WCM related documents like Tags, permits and pm-order





SCOPE PURCHASING & INVENTORY MANAGEMENT

MM

Purchasing & Inventory:

- Ppurchasing: purchase requisitions (PReq), purchase orders (PO), contracts & RFQ/quotations
- Inventory management
- Logistic invoice verification
- Physical inventory

Workflow

For Preq, SES, Invoice approval

E-Catalogs

To order frequently used articles

Invoice scanning

With Dokustar software

Web tool

Web tool availble for suppliers and integrated with SAP

- Upload Service Entry Sheet
- Pre-invoicing
- Status reporting

Reporting

- BI system for KPI reporting
- EveryAngle



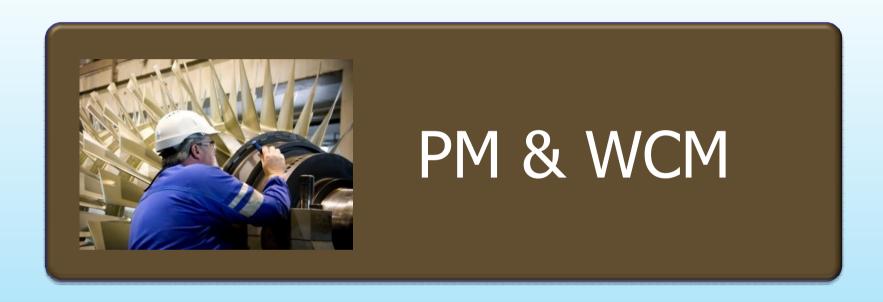


EXPERIENCE PURCHASE & INVENTORY MANAGEMENT

- Attention points
 - Datamigration
 - Change process for the end-user (end user training and change management !!!)
 - integration with other modules
 - More involvement from Business people in the project
 - Trainings
 - Autorisations
- Dangerous points
 - offshore development, a lot of rework done by dev. team
 - Re-design after implementation of the processes
 - Business was not ready to implement the new processes
 - Integration with other tracks









PLANT MAINTENANCE



Don't turn it into a mousetrap!!





OUR DEFINITION OF WORK CLEARANCE MANAGEMENT

- Is the PROCESS of
 - Isolating equipment(s) ("tagging process") in order to **provide a safe work area** for the personnel to perform their work and tests without interfering in the production process
 - Define all necessary safety measures needed
 - Delivering a Work Permit which authorizes you to execute the work

To avoid





Electrabel DO WE NEED WCM...

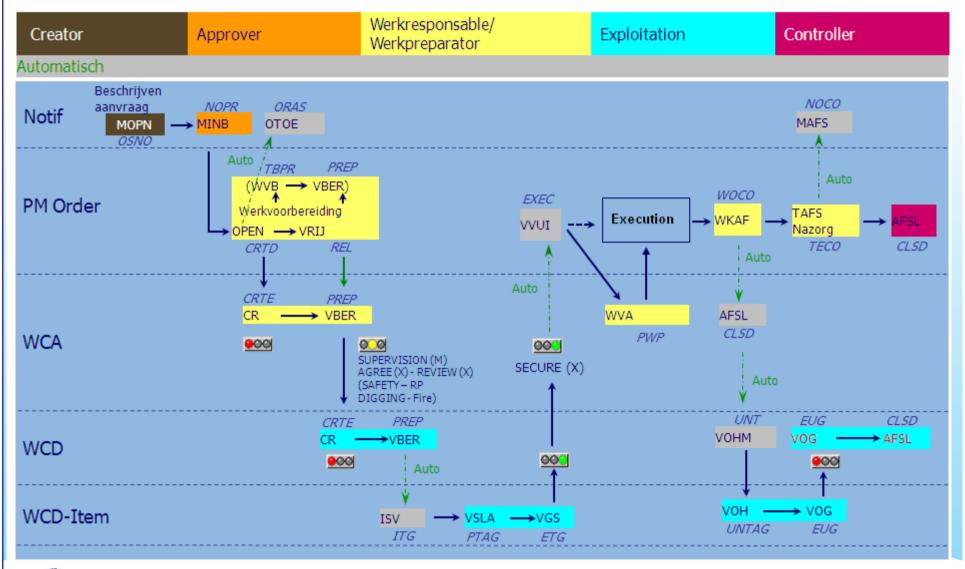






GDF SVCZ

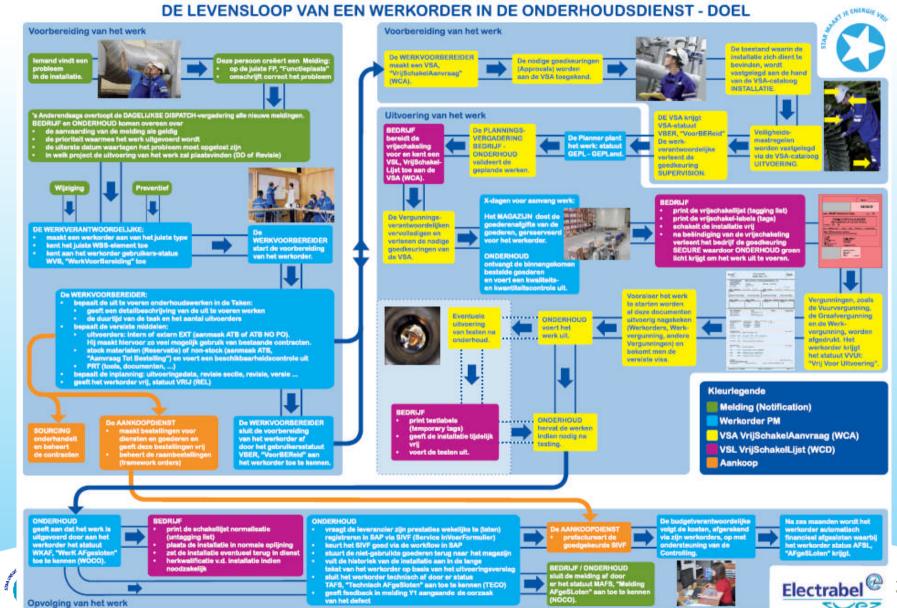
Electrabel PM STATUS DIAGRAM



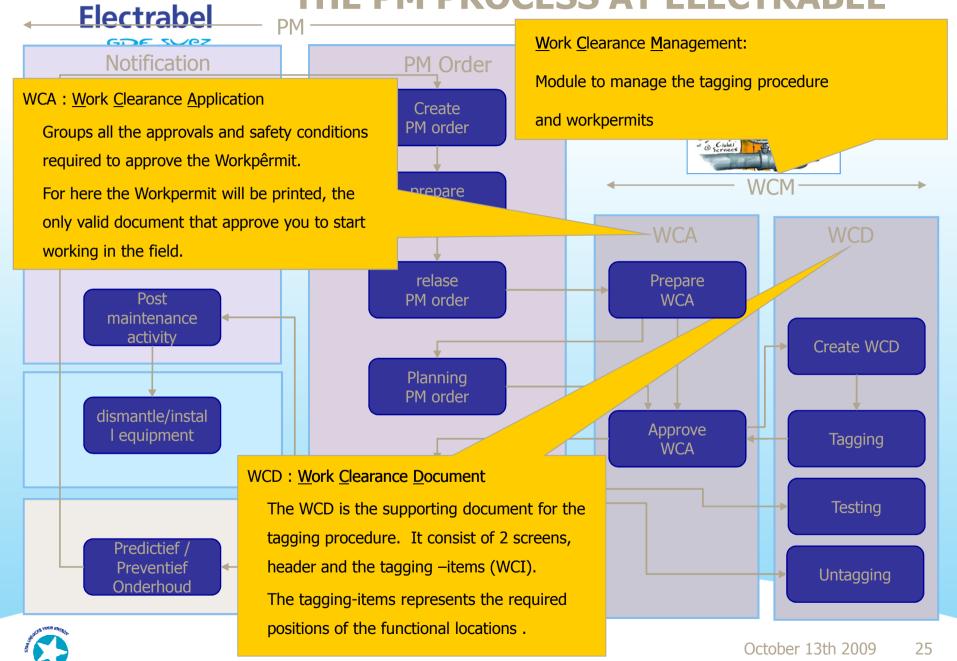


THE PM PROCESS AT ELECTRABEL





THE PM PROCESS AT ELECTRABEL

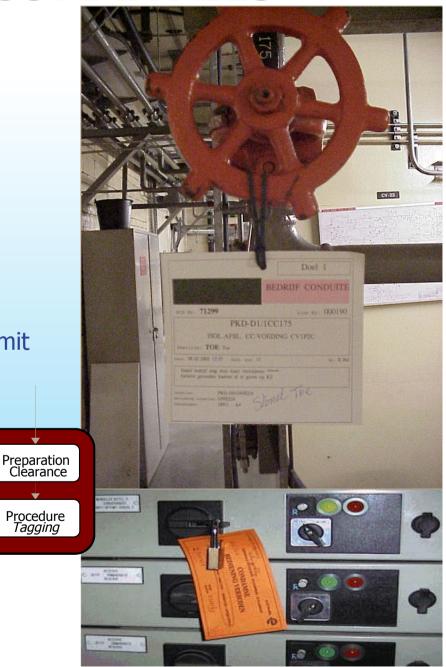


THE PROCESS: DETAILS

• Tagging:

- Conflict check (simulation/real)
 - Different types of conflict: Error/warning/no conflict
 - Special authorization for ignoring red conflict
- Clearance: Green traffic light if all items tagged
- Final approval 'Operations' on work permit





THE PROCESS: OVERVIEW

PM



Important Work Clearance advantage:

 Status- and approval control

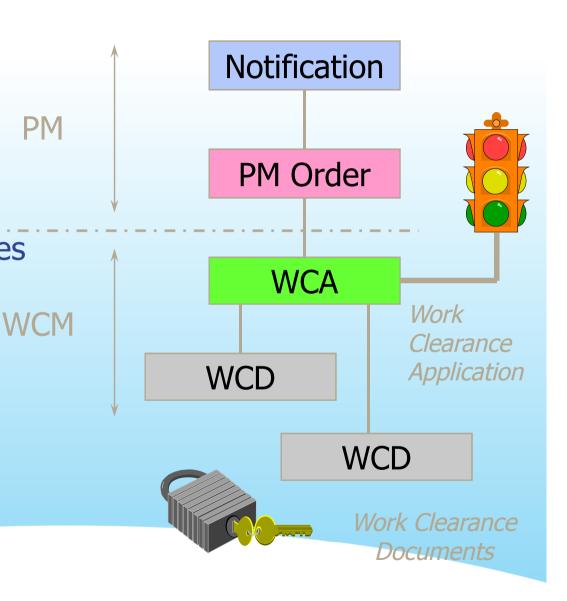
 Standard Work Clearances Library (copy functions)

Conflict checks

Tag/Untagging control

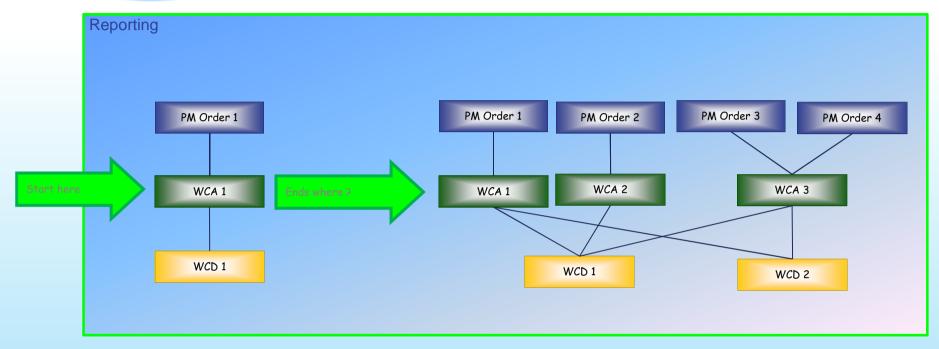
Object linking

Requalification/ testing





Electrabel WCM AT ELECTRABEL



- From easy to complex structures
- Large volumes, maximum grouping
- High level monitoring and reporting



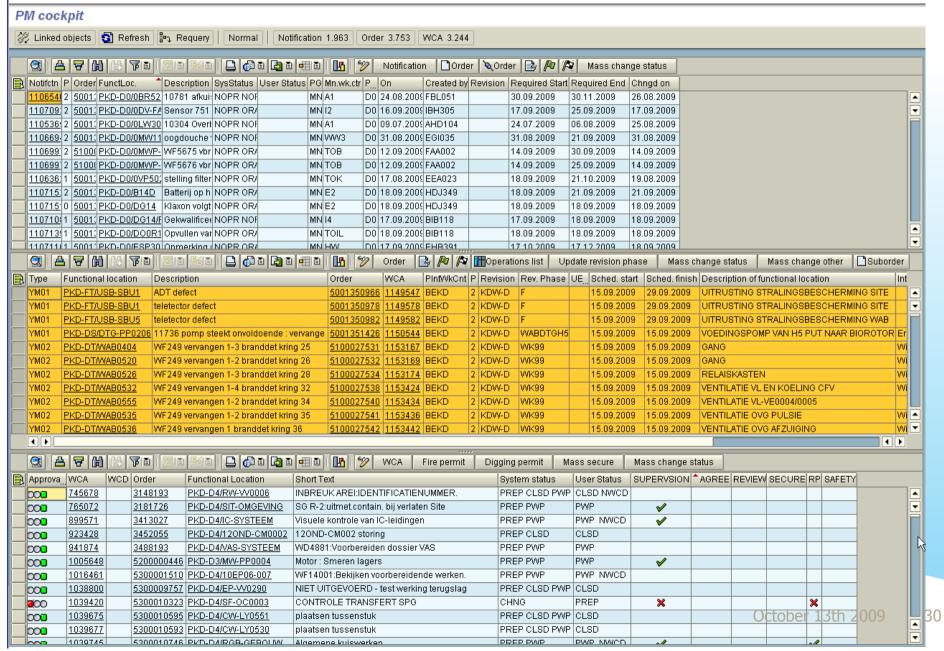
Electrabel STRONG FUNCTIONS IN WCM



4



Electrabel PM COCKPIT



Electrabel PM COCKPIT

PM cockpit

| Order | Type Description | P PlntWkCn | t Functional location | Revision Sched.Fin. SchedStart Description of functional location | | | |
|--|--|-------------------------------------|-----------------------|---|--|--|--|
| 3360243 | YM20 plaatsen FME herlading | 2 BEKD | PKD-D4/RGB-GEBOUW | KD4-R-23 21.09.2009 21.09.2009 REACTORGEBOUW | | | |
| 5300804343 | YM20 WF14001_b : wegnemen meting | 2 BEKD | PKD-D4/0T1317-T | KD4-R-23 21.09.2009 21.09.2009 T METAAL KUSSENBLOK LAGER 3 VOOR | | | |
| 5300804348 | YM20 WF14001_b : wegnemen meting | 2 BEKD | PKD-D4/TS1212-T | KD4-R-23 21.09.2009 21.09.2009 TEMP. UITLAAT LAGEDRUKGEDEELTE 30 | | | |
| 5001350965 automess de | | 2 BEKD | PKD-FT/USB-SBU2 | KDW-D 30.09.2009 16.09.2009 UITRUSTING STRALINGSBESCHERMING D1 | | | |
| 23/09/09 Timmy De Groeve Zoemer onherstelbaar, toestel kan blijven dienen zonder geluidssignaal | | | | | | | |
| | YM01 ADT defect | 2 BEKD | PKD-FT/USB-SBU1 | KDW-D 29.09.2009 15.09.2009 UITRUSTING STRALINGSBESCHERMING SI | | | |
| A2: Open er Gelieve het | YM20 A2: Open en dicht leggen dak n dicht leggen dak : dak open te leggen zodat wij de klep CW-VV0505 puleren met een kraantje van Sarens. | <mark>2 BEKD</mark> i naar buite | PKD-D4/GCP0132 n | KD4-R-23 22.09.2009 22.09.2009 LOKAAL 132 VAN HET GCP-GEBOUW | | | |
| Revisie var | YM10 Revisie van de motor : afkoppelen en na n de motor : afkoppelen en na g aankoppelen. Proefdraaien samen met Bedrijf | 1 BEKD | PKD-D4/VEN-VE0006 | KD4-D 21.09.2009 21.09.2009 VENTILATOR PULSIE RELAISZAAL | | | |
| 5300804331 | YM20 Assitentie voor opstellen testopstelling | 2 BEKD | PKD-D4/FW-VV0139 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL, FW-VV0110 | | | |
| 5300804335 | YM20 Assistentiewerk testopstelling | 2 BEKD | PKD-D4/FW-VV0339 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL. FW-VV0310 | | | |
| 5300804313 | YM20 I5 demontage/montage isolatie | 2 BEKD | PKD-D4/FW-VV0212 | KD4-R-23 21.09.2009 21.09.2009 ISOLATIEAFSL. VOEDINGSWATER "SEMPE | | | |
| 5001350869 | YM01 Maken van hijshoog tussenflens | 2 BEKD | PKD-D4/EW-PP0061 | KD4-R-23 21.09.2009 21.09.2009 EKSTRAKTIEWATERPOMP HOOFDCONDENSOR | | | |
| 5300804453 | YM20 WF14001_b : wegnemen meting | 2 BEKD | PKD-D4/TS1570-P | KD4-R-23 21.09.2009 21.09.2009 STOOMDR.UITL.HOGEDR.GEDEELTE RECHT | | | |
| 5300804317 | YM20 ww2,plts/vrwd ALU rolstelling | 2 BEKD | PKD-D4/CW-EX0007 | KD4-R-23 21.09.2009 21.09.2009 KOELTOREN | | | |
| 5300804332 | YM20 Assistentiewerk testopstelling | 2 BEKD | PKD-D4/FW-VV0140 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL. FW-VV0112 | | | |
| 5300804333 | YM20 Assistentiewerk testopstelling | 2 BEKD | PKD-D4/FW-VV0239 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL. FW-VV0211 | | | |
| 5300804334 | YM20 Assistentiewerk testopstelling | 2 BEKD | PKD-D4/FW-VV0240 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL. FW-VV0212 | | | |
| 5300804336 | YM20 Assistentiewerk testopstelling | 2 BEKD | PKD-D4/FW-VV0340 | KD4-R-23 19.09.2009 19.09.2009 SOLENOIDE STUURAFSL. FW-VV0312 | | | |
| | en en sluiten van vertikale kabeldoorvoering. Tussen de lokalen BKR801 (Niv | 2 BEKD /eau +5) & | PKD-D4/BKR-GG0878A | KD4-R-23 21.09.2009 21.09.2009 DOORV. RANDLOK = D4/BKR0721 | | | |



WERKVERGUNNING BEKD / Doel 1 / P3

Nr VSA 1000311

Pagina: 1/2

HERK

FUNCTIEPLAATS: PKD-D1/CW1P1A
DOMPELPOMP IN LOK CW1P3 (PAXPOMP D1)
SORTEERVELD: SORTEERVELD PKD-D1/CW1P1A
STANDPLAATS: D1/WVG RUIMTE:CW1P1A/A

Beschrijving: Onderhoud pomp

Revisiesectie: CW-D1 LT Zie bijl.1:

 AANVANG WERK:
 01.07.2008 08:00:00
 EINDE WERK:
 02.07.2008 10:00:00

 Datum:
 Datum:

Vergunningsverantwoordelijke Werkverantwoordelijke Vergunningsverantwoordelijke Werkverantwoordelijke

| START TESTEN | EINDE TESTEN | BEGIN TIJD. | NORMAL. | EINDE TIJD. | NORMAL. |
|--------------|--------------|-------------|---------|-------------|---------|
| Datum: | Datum: | Datum: | | Datum: | |
| | | | | | |
| | | | | | |

| VSA-PARTNERS | Naam | Datum | Handtekening |
|----------------------|--------------------|-------|--------------|
| EXT. Interv.verantw. | GRUNDFOS-BELLUX | | |
| INT. Interv.verantw. | Petra MARIEN | | |
| Herkwalificatie serv | SUEZ ENERGY EUROPE | | |

| GOEDKEURINGEN | Verleend door | Datum LT Zie bijl.1 VSL |
|---------------|---------------|---------------------------|
| SUPERVSION | F.THOUMSIN | 24.06.2008 |
| AGREE | S.TASTENOY | 24.06.2008 |
| REVIEW | L.SOETENS | 24.06.2008 |
| SECURE | J.VERBIST | 24.06.2008 |

| 1 | INSTALLATIE 15-MOVE MV10 MOET bewegingloos ziin | | MOET bewegingloos zijn | LT Zie bijl.1 |
|---|---|------|--|---------------|
| | | | Bed.stuurkr. OPEN - VRIJ voor uitvoerder | |
| | 20-PRESS PR30 | | Bed.stuurkr. OPEN - VRIJ voor uitvoerder | |
| | 25-CIRC CI55 Controle ve | | Controle veiligstelling door uitvoerder | |
| | 30-TENS | TE10 | Krachtspanning MOET spanningsloos | |
| | | | | |
| | UITVOERING | | | LT Zie bijl.1 |
| | S-CP | CP30 | Werkplek afbakenen | |
| | S-PP | P010 | Oogbescherming: open veiligheidsbril | |
| | S-PP | P030 | Hoofdbescherming: veiligheidshelm | |
| | S-PP | P290 | Veiligheidsschoen S1 stalen neus | |

ORDERS Obj.Lijst Zie bijl.1 5100000121 Onderhoud pomp X Functieplaats: PKD-D1/CW1P1A

THE WORKPERMIT

REPORT GENERATED FROM DIFFERENT OBJECTS

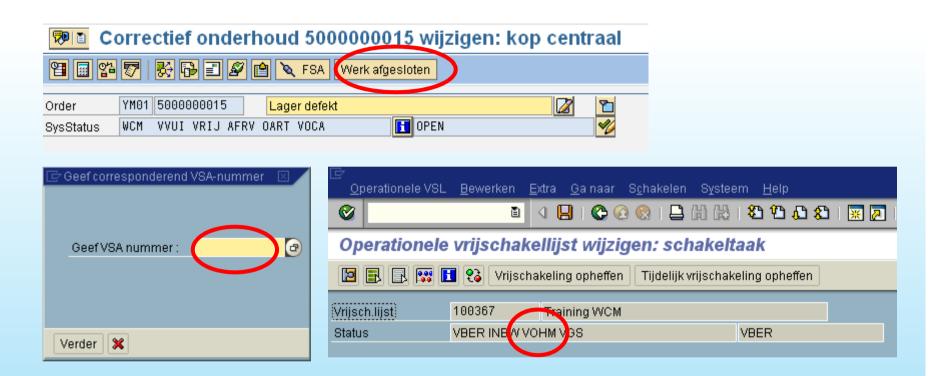
Partners on WCA

Approvals given on WCA

Catalog information on WCA

Covered PM Order(s)

Electrabel WORK COMPLETED



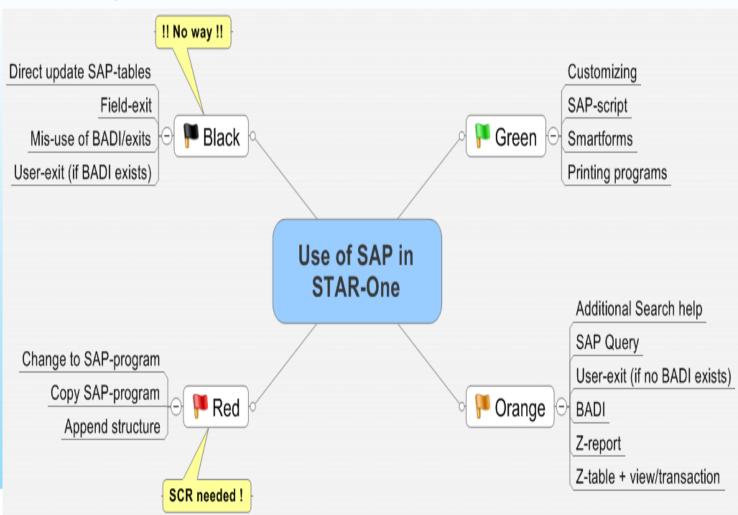
PM Order WOCO (Work Completed)

- → WCA automatic CLSD (Closed)
- → WCD automatic UNT (Untaggable)



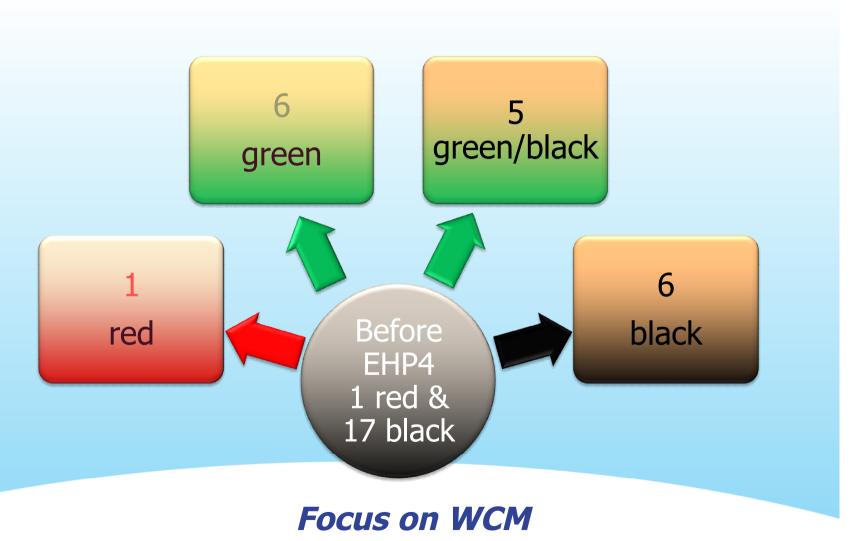
Electrabel INSTALL DONE EHP4

Principles





Electrabel INSTALL DONE EHP4





Electrabel WHY NOT ONLY PM ...

- No use of external programs and/or complex interfaces
- Missing functionalities in the PM permits a great additional value by using WCM
- Predefined fields/catalogs
 - Approvals/ blocking work clearance objects
 - Support to manage the tagging and untagging process:
 - Validation of the objects (and their master data)
 - Object links (linked FL's)
 - Conflict Management
 - Templates
- **Final Conclusion:** WCM is also useful for the less complex processes!



IS WCM PERFECT...

- WCM Dates handeling
- Long text on PM <> as in WCM
- Language on PM <> as in WCM
- Conflict check different for FL/EQ and N lines (plant)
- Print Workpermit possible without saving
- WCM unknown in Project System
- WCA unknown in Preventive Maintenance



You've got the energy.



GDF SVCZ